

Notification Framework

In the Notification Framework dialog box, you define the time periods for e-mails that detail items that are about to expire or that have not changed. These settings are unique for each XperienCentral user.

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Prerequisites

Before XperienCentral users can subscribe to and receive notifications, the following conditions must be met:

- The Notification Framework must be enabled. By default, the Notification Framework is enabled, but you need to double-check this in [Channel Configuration](#).
- All users who want to receive notifications must have a valid email address added to their user account. See [User Authorization](#) for more information

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Expiration Date E-Mail Notifications

The expiration date notification allows you to monitor the following item types that are about to expire:

- Pages and page versions
- Page sections and page section versions
- Articles
- Custom media items

When the number of days before the item is set to expire is reached, an e-mail notification will be sent to you that lists the item(s) and the date on which they will expire. E-mail notifications detailing items that are about to expire will be sent to you once a week. The time and day of the week that the notification is sent is based on the time this setting is configured. For example, if you change this setting at 10:00 a.m. on a Tuesday, you will, receive notifications every Tuesday at 10:00 a.m.

For information on subscribing to expiration date notifications, see the XperienCentral online help (Notification Settings in My Settings).

Expiration E-Mail Notification Content

The e-mail notification for items that are about to expire contains the following:

- Sender: The sender of the e-mail is "XperienCentral"
- Subject: "XperienCentral notification: items that will expire"
- The name and full path of the item(s) are due to expire.
- The date and local time when the expiration will occur.

All items that will expire within the specified number of days are listed in the same e-mail. A notification is sent only once for an item that is due to expire.

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Retention Period E-mail Notifications

The retention period notification allows you to monitor the following content items whose content has not changed for a specified number of days:

- Pages
- Page sections
- Articles
- Custom media items

These are referred to as "retained items". Using retention period notification you can ensure that content on your website remains current and up to date. When the content of a page, page section, article, or custom media item remains unchanged for the specified number of days, an e-mail notification will be sent to you that lists the item(s) and the number of days they have remained unchanged. E-mail notifications detailing retained items will be sent to you once a week. The time and day of the week that the notification is sent is based on the time this setting is configured. For example, if you change this setting at 10:00 a.m. on a Tuesday, you will, receive notifications every Tuesday at 10:00 a.m.

For information on subscribing to retention period notifications, see the XperienCentral online help (Notification Settings in My Settings).

Retention Period E-mail Content

The e-mail notification for items that have not changed for the specified amount of time contains the following:

- Sender: XperienCentral".
- Subject: "XperienCentral notification: retained items".
- The name and full path of the retained items.
- The date and local time since the item was last modified.

All retained items that match the retention period criteria are listed in the same e-mail. A notification is sent only once for a retained item.

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