

Hardware and Software Requirements

The hardware and software requirements for XperienCentral are listed below per version. Click a version to expand the full list of requirements.

Application Server	
Hardware	Software
Minimal Requirements <ul style="list-style-type: none">Intel Xeon E3 class CPU or equivalent4 GB memory30 GB free hard disk space Recommended Requirements <ul style="list-style-type: none">Intel Xeon E5 v3 class CPU or equivalent8 GB memory30 GB free hard disk space	Operating System <ul style="list-style-type: none">Windows 2012 or 2016 server with the latest service packsUNIX (e.g. Linux) Web Server <ul style="list-style-type: none">Apache 2.4.x Application Server <ul style="list-style-type: none">Apache Tomcat 9.0.x ⚠JBoss 7.2.x EAP Oracle Java Development Kit (JDK) <ul style="list-style-type: none">17 (minimum)17 (maximum) Open Java Development Kit (OpenJDK): <ul style="list-style-type: none">17 (minimum)17 (maximum) Apache Maven: <ul style="list-style-type: none">3.6.x


⚠ Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R43 uses Tomcat version 9.0.83.


Database Server	
Hardware	Software
See the application server requirements. We recommend that you run the database on a separate server.	Operating Systems See Application Server requirements Supported Databases <ul style="list-style-type: none">MS SQL 2019, 2017, 2016 or 2012MySQL 5.7*MariaDB 10.3Oracle 12.2Oracle 12.1.0Oracle 19c <small>*If you want to use MySQL on AWS, you can use RDS. Aurora does not fulfill the requirements of XperienCentral.</small>

Workstation

Hardware	Software
<ul style="list-style-type: none"> Intel core i3 or better 2 GB memory Minimum screen resolution: 1280x1024 Recommended screen resolution: 1600x1200 	Supported Browsers <ul style="list-style-type: none"> Chrome Edge (Chromium-based) Firefox <p>For all supported browsers, the newest available version has been tested and is recommended.</p>

GX WebManager 10 XperienCentral has been successfully tested against the configurations listed above. In most cases XperienCentral will work on newer minor versions of these software components, however GX Software cannot guarantee this.

Application Server	
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 Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R42 uses Tomcat version 9.0.80.

Database Server	
Hardware	Software

See the application server requirements. We recommend that you run the database on a separate server.

Operating Systems

See Application Server requirements

Supported Databases

- MS SQL 2019, 2017, 2016 or 2012
- MySQL 5.7*
- MariaDB 10.3
- Oracle 12.2
- Oracle 12.1.0
- Oracle 19c

**If you want to use MySQL on AWS, you can use [RDS](#). [Aurora](#) does not fulfill the requirements of XperienCentral.*


Workstation


Hardware	Software
<ul style="list-style-type: none">• Intel core i3 or better• 2 GB memory• Minimum screen resolution: 1280x1024• Recommended screen resolution: 1600x1200	Supported Browsers <ul style="list-style-type: none">• Chrome• Edge (Chromium-based)• Firefox <p>For all supported browsers, the newest available version has been tested and is recommended.</p>

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 Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R41 uses Tomcat version 9.0.78.

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 Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat version 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R40 uses Tomcat version 9.0.73.

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Hardware	Software
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⚠ Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 8.5.67, 8.5.68, 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R37 uses Tomcat version 9.0.64.

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Application Server	
Hardware	Software

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⚠ Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 8.5.67, 8.5.68, 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R39 uses Tomcat version 9.0.68.

Database Server	
Hardware	Software
See the application server requirements. We recommend that you run the database on a separate server.	Operating Systems See Application Server requirements Supported Databases <ul style="list-style-type: none"> MS SQL 2019, 2017, 2016 or 2012 MySQL 5.7* MariaDB 10.3 Oracle 12.2 Oracle 12.1.0 Oracle 19c <p><i>*If you want to use MySQL on AWS, you can use RDS. Aurora does not fulfill the requirements of XperienCentral.</i></p>

Workstation	
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<ul style="list-style-type: none"> Intel core i3 or better 2 GB memory Minimum screen resolution: 1280x1024 Recommended screen resolution: 1600x1200 	Supported Browsers <ul style="list-style-type: none"> Chrome Edge (Chromium-based) Firefox <p>For all supported browsers, the newest available version has been tested and is recommended.</p>

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⚠ Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 8.5.67, 8.5.68, 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R38 uses Tomcat version 9.0.64.

Database Server

Hardware	Software
See the application server requirements. We recommend that you run the database on a separate server.	Operating Systems See Application Server requirements Supported Databases <ul style="list-style-type: none">• MS SQL 2019, 2017, 2016 or 2012• MySQL 5.7*• MariaDB 10.3• Oracle 12.2• Oracle 12.1.0• Oracle 19c <p><small>*If you want to use MySQL on AWS, you can use RDS. Aurora does not fulfill the requirements of XperienCentral.</small></p>

Workstation

Hardware	Software
<ul style="list-style-type: none">• Intel core i3 or better• 2 GB memory• Minimum screen resolution: 1280x1024• Recommended screen resolution: 1600x1200	<p>Supported Browsers</p> <ul style="list-style-type: none">• Chrome• Edge (Chromium-based)• Firefox <p>For all supported browsers, the newest available version has been tested and is recommended.</p>

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Application Server

Hardware	Software
<p>Minimal Requirements</p> <ul style="list-style-type: none">• Intel Xeon E3 class CPU or equivalent• 4 GB memory• 30 GB free hard disk space <p>Recommended Requirements</p> <ul style="list-style-type: none">• Intel Xeon E5 v3 class CPU or equivalent• 8 GB memory• 30 GB free hard disk space	<p>Operating System</p> <ul style="list-style-type: none">• Windows 2012 or 2016 server with the latest service packs• UNIX (e.g. Linux) <p>Web Server</p> <ul style="list-style-type: none">• Apache 2.4.x <p>Application Server</p> <ul style="list-style-type: none">• Apache Tomcat 8.5.x ⚠• Apache Tomcat 9.0.x ⚠• JBoss 7.2.x EAP <p>Oracle Java Development Kit (JDK)</p> <ul style="list-style-type: none">• 11 (minimum)• 13 (maximum) <p>Open Java Development Kit (OpenJDK):</p> <ul style="list-style-type: none">• 11 (minimum)• 13 (maximum) <p>Apache Maven:</p> <ul style="list-style-type: none">• 3.6.x

⚠ Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 8.5.67, 8.5.68, 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R37 uses Tomcat version 9.0.64.

Database Server

Hardware	Software
See the application server requirements. We recommend that you run the database on a separate server.	Operating Systems See Application Server requirements Supported Databases <ul style="list-style-type: none"> • MS SQL 2019, 2017, 2016 or 2012 • MySQL 5.7* • MariaDB 10.3 • Oracle 12.2 • Oracle 12.1.0 • Oracle 19c <p><i>*If you want to use MySQL on AWS, you can use RDS. Aurora does not fulfill the requirements of XperienCentral.</i></p>

Workstation	
Hardware	Software
<ul style="list-style-type: none"> • Intel core i3 or better • 2 GB memory • Minimum screen resolution: 1280x1024 • Recommended screen resolution: 1600x1200 	Supported Browsers <ul style="list-style-type: none"> • Chrome • Edge (Chromium-based) • Firefox <p>For all supported browsers, the newest available version has been tested and is recommended.</p>

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Application Server	
Hardware	Software

Minimal Requirements <ul style="list-style-type: none"> Intel Xeon E3 class CPU or equivalent 4 GB memory 30 GB free hard disk space Recommended Requirements <ul style="list-style-type: none"> Intel Xeon E5 v3 class CPU or equivalent 8 GB memory 30 GB free hard disk space 	Operating System <ul style="list-style-type: none"> Windows 2012 or 2016 server with the latest service packs UNIX (e.g. Linux) Web Server <ul style="list-style-type: none"> Apache 2.4.x Application Server <ul style="list-style-type: none"> Apache Tomcat 8.5.x ⚠ Apache Tomcat 9.0.x ⚠ JBoss 7.2.x EAP Oracle Java Development Kit (JDK) <ul style="list-style-type: none"> 11 (minimum) 13 (maximum) Open Java Development Kit (OpenJDK): <ul style="list-style-type: none"> 11 (minimum) 13 (maximum) Apache Maven: <ul style="list-style-type: none"> 3.6.x
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⚠ Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 8.5.67, 8.5.68, 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R36 uses Tomcat version 9.0.58.

Database Server	
Hardware	Software
See the application server requirements. We recommend that you run the database on a separate server.	Operating Systems See Application Server requirements Supported Databases <ul style="list-style-type: none"> MS SQL 2019, 2017, 2016 or 2012 MySQL 5.7* MariaDB 10.3 Oracle 12.2 Oracle 12.1.0 Oracle 19c <p><i>*If you want to use MySQL on AWS, you can use RDS. Aurora does not fulfill the requirements of XperienCentral.</i></p>

Workstation	
Hardware	Software
<ul style="list-style-type: none"> Intel core i3 or better 2 GB memory Minimum screen resolution: 1280x1024 Recommended screen resolution: 1600x1200 	Supported Browsers <ul style="list-style-type: none"> Chrome Edge (Chromium-based) Firefox <p>For all supported browsers, the newest available version has been tested and is recommended.</p>

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⚠ Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 8.5.67, 8.5.68, 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information. XperienCentral version R35 uses Tomcat version 9.0.55.

Database Server

Hardware	Software
See the application server requirements. We recommend that you run the database on a separate server.	Operating Systems See Application Server requirements Supported Databases <ul style="list-style-type: none">• MS SQL 2019, 2017, 2016 or 2012• MySQL 5.7*• MariaDB 10.3• Oracle 12.2• Oracle 12.1.0• Oracle 19c <small>*If you want to use MySQL on AWS, you can use RDS. Aurora does not fulfill the requirements of XperienCentral.</small>

Workstation

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Database Server

Hardware	Software
See the application server requirements. We recommend that you run the database on a separate server.	Operating Systems See Application Server requirements Supported Databases <ul style="list-style-type: none">• MS SQL 2019, 2017, 2016 or 2012• MySQL 5.7*• Oracle 12.2• Oracle 12.1.0• Oracle 19c <p><small>*If you want to use MySQL on AWS, you can use RDS. Aurora does not fulfill the requirements of XperienCentral.</small></p>

Workstation	
Hardware	Software
<ul style="list-style-type: none"> Intel core i3 or better 2 GB memory Minimum screen resolution: 1280x1024 Recommended screen resolution: 1600x1200 	<p>Supported Browsers</p> <ul style="list-style-type: none"> Chrome Edge (Chromium-based) Firefox <p>For all supported browsers, the newest available version has been tested and is recommended.</p>

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Application Server	
Hardware	Software
<p>Minimal Requirements</p> <ul style="list-style-type: none"> Intel Xeon E3 class CPU or equivalent 4 GB memory 30 GB free hard disk space <p>Recommended Requirements</p> <ul style="list-style-type: none"> Intel Xeon E5 v3 class CPU or equivalent 8 GB memory 30 GB free hard disk space 	<p>Operating System</p> <ul style="list-style-type: none"> Windows 2012 or 2016 server with the latest service packs UNIX (e.g. Linux) <p>Web Server</p> <ul style="list-style-type: none"> Apache 2.4.x <p>Application Server</p> <ul style="list-style-type: none"> Apache Tomcat 8.5.x  Apache Tomcat 9.0.x  JBoss AS 7.5 GA (6.4.5 EAP) <p>Oracle Java Development Kit (JDK)</p> <ul style="list-style-type: none"> 8 10 11 <p>Open Java Development Kit (OpenJDK):</p> <ul style="list-style-type: none"> 8 11 <p>Apache Maven:</p> <ul style="list-style-type: none"> 3.6.x

 Due to bugs in the Jasper compiler, GX Software strongly recommends that you do not use Apache Tomcat versions 8.5.67, 8.5.68, 9.0.47 and 9.0.48. See [GXWM-38261](#) and [BZ 65390](#) for more information.

Database Server

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Application Server

Hardware	Software
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Operating Systems

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Database Server	
Hardware	Software
See the application server requirements. We recommend that you run the database on a separate server.	Operating Systems See Application Server requirements Supported Databases <ul style="list-style-type: none"> • MS SQL 2016 or 2012 • MySQL 5.7 • Oracle 12.2 • Oracle 12.1.0

Workstation	
Hardware	Software
<ul style="list-style-type: none"> • Intel core i3 or better • 2 GB memory • Minimum screen resolution: 1280x1024 • Recommended screen resolution: 1600x1200 	Supported Browsers <ul style="list-style-type: none"> • Firefox (preferred) • Chrome (preferred) • Edge <p>For all supported browsers, the newest available version has been tested and is recommended.</p>

GX WebManager 10 XperienCentral has been successfully tested against the configurations listed above. In most cases XperienCentral will work on newer minor versions of these software components, however GX Software cannot guarantee this.

Application Server	
Hardware	Software

Minimal Requirements <ul style="list-style-type: none"> • Intel Xeon E3 class CPU or equivalent • 4 GB memory • 30 GB free hard disk space Recommended Requirements <ul style="list-style-type: none"> • Intel Xeon E5 v3 class CPU or equivalent • 8 GB memory • 30 GB free hard disk space 	Operating System <ul style="list-style-type: none"> • Windows 2012 or 2016 server with the latest service packs • UNIX (e.g. Linux) Web Server <ul style="list-style-type: none"> • Apache 2.4.x • Microsoft IIS 7 or newer with Jakarta • ISAPI redirector Application Server <ul style="list-style-type: none"> • Apache Tomcat 8.5.x • JBoss AS 7.5 GA (6.4.5 EAP) Oracle Java Development Kit (JDK) <ul style="list-style-type: none"> • 8 • 10 Open Java Development Kit (OpenJDK): <ul style="list-style-type: none"> • 8 Apache Maven: <ul style="list-style-type: none"> • 3.6.x
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Database Server

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For XperienCentral versions 10.22.0 and earlier, see [Hardware and Software Requirements](#) (XperienCentral Customer portal).